

# American with Disabilities Act

**(ADA) requires that entities communicate effectively with people who have communication disabilities**

Title I  
Employment.

Title II  
Local & State Government.

Title III  
Public Accommodations &  
Commercial Facilities

IRS Tax Credits and Deductions  
[www.ada.gov/taxcred.htm](http://www.ada.gov/taxcred.htm)

[www.ADA.gov](http://www.ADA.gov)

**Established in 1989**

**Georgia Center of the Deaf  
and Hard of Hearing, Inc.**

(GCDHH) is a statewide nonprofit organization that provides a variety of assistive services to the Deaf and Hard of Hearing, their family members, friends, local, state and federal agencies.



Interpreting Service  
4151 Memorial Drive  
Suite 103-B  
Decatur, GA 30032  
404.207.9362  
[requests@gcdhh.org](mailto:requests@gcdhh.org)



*The ASL Interpreting Service is  
sponsored in part by the  
Imlay Foundation*



## Interpreting Service



Break the Communication Barrier

[www.GCDHH.org](http://www.GCDHH.org)



GCDHH has a list of  
Nationally Certified  
Interpreters  
to meet your needs.

## Don't be overwhelmed by the process of hiring an interpreter!

### Let GCDHH help!

Qualified (Sign Language, Signed English, or Oral) interpreter means an interpreter who is able to interpret **effectively, accurately, and impartially**, both **receptively** and **expressively**, using any necessary specialized vocabulary.

28 Code of Federal Regulations 36.104  
Section 36.303 Auxiliary Aid and Services

#### Communication Tips

- Make direct eye contact as you would with anyone.
- When speaking with a person who is using a sign language interpreter, speak directly to the person, not the interpreter.
- Speak clearly and do not exaggerate your mouth.
- Do not cover your mouth with your hand.
- Do not ask the interpreter personal questions about the person he or she is interpreting for. It is not the job of the interpreter to voice personal opinions about the person's matters.



### Education

(K-12, college, conference, workshop, training)



### Employment

(job interview, orientation, staff meeting/training)



### Legal

(all settings)



### Local, State or Federal Government



### Medical

(doctor, dental, hospital, mental health)



### Special Events

(church, family gathering, funeral)



### Sporting Events

(baseball, football, etc...)

## 1-2-3 STEPS



1

E-MAIL



2

SCHEDULE



3

SHOW UP

404.207.9362

or

requests@gcdhh.org

Affordable, convenient, professional

#### A FEW FACTS

*Lipreading is not a form of communication!*

*Facial expressions & body language are used to communicate!*

*ASL is NOT universal!*