

Communication Tips

- Make direct eye contact as you would with anyone.
- When speaking with a person who is using a sign language interpreter, speak directly to the person, not the interpreter.
- Speak clearly and do not exaggerate your mouth.
- Do not cover your mouth with your hand.
- Do not ask the interpreter personal questions about the person he or she is interpreting for. It is not the job of the interpreter to voice personal opinions about the person's matters.

Don't be overwhelmed by the process of hiring an interpreter! Let GCDHH help!

GCDHH has a list of
**Nationally Certified
Interpreters**
to meet your needs.

EDUCATION
(K-12, college, conference,
workshop, training)



EMPLOYMENT
(job interview, orientation,
staff meeting/training)



LEGAL
(all settings)



**LOCAL, STATE
OR FEDERAL
GOVERNMENT**



MEDICAL
(doctor, dental, hospital,
mental health)



SPECIAL EVENTS
(church, family gathering,
funeral)



SPORTING EVENTS
(baseball, football, etc...)



1-2-3 STEPS

28 Code of Federal Regulations 36.104
Section 36.303 Auxiliary Aid and Services



404.207.9362

or

requests@gcdhh.org

A FEW FACTS

Lipreading is not a form of communication!

Facial expressions & body language are used to communicate!

Affordable, convenient, professional



AMERICAN WITH DISABILITIES ACT

Established in 1989
Georgia Center of the Deaf
and Hard of Hearing, Inc.

(GCDHH) is a statewide nonprofit organization that provides a variety of assistive services to the Deaf and Hard of Hearing, their family members, friends, local, state and federal agencies.

(ADA) requires that entities communicate effectively with people who have communication disabilities

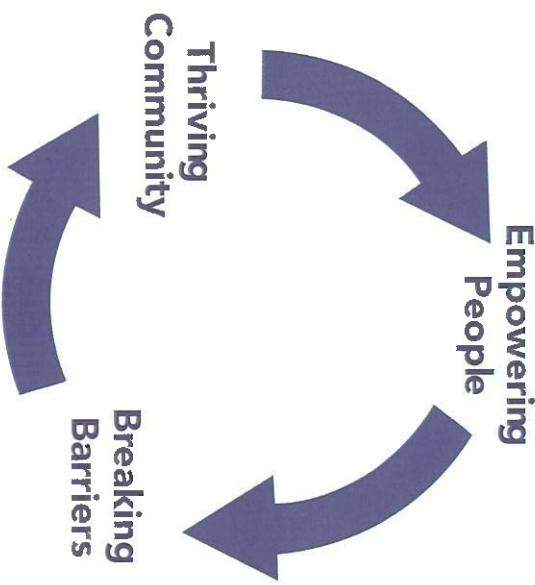
Title I
Employment.

Title II
Local & State Government.

Title III
Public Accommodations &
Commercial Facilities

IRS Tax Credits and Deductions

www.ada.gov/taxcred.htm



INTERPRETING SERVICE



BREAK THE COMMUNICATION BARRIER

The ASL Interpreting Service is
sponsored in part by the

Imlay Foundation

www.ADA.gov

www.GCDHH.org